DIGITAL NATION

AUSTRALIA 2021

The pandemic has seen life, learning and work rapidly digitise in Australia. Digital inclusion is slowly improving in our nation, but some people are still being left behind.

Less than 40% of Australians are confident they can keep up with tech44

1% of people are completely offline, down from 10^{%12}

of jobs require digital skills¹⁶⁵

of adults used apps to connect with others in 2020¹⁵²

> lack confidence identifying misinformation online57

MOST AT RISK OF DIGITAL EXCLUSION

People with disabilities

social media10

of digital and

People with

low levels of

literacy support88

education

44% have

People with mobile-only connection

1/3 are low-income families with school-aged children76

> **People aged** over 65 years

First Nations people

30% of people in

remote First Nations

household internet

communities have no

80% find it difficult to keep up with tech changes45

People living in rural and remote areas

Only **1/3** of connectivity³⁰

Women

seek more support around online safety129

ABILITY

MOST DIGITALLY INCLUDED

ACCESS

People living in capital cities

> **High income** households (over \$150,000)71

Low income households

Half had difficulty paying for home

People not in the labour force

Confidence in digital length of retirement increases84

THE DIGITAL DIVIDE

Younger

People who are tertiary educated

The ADII score of Australia is 63 in 2020, up from **61.9** in 2019⁷







New migrants and refugees

barrier to accessing

Low skills and

services during

the pandemic199

access are a

People (14 - 49 years)⁷¹